



# UNIVERSITY OF MONTEVALLO Career Development Center

## EVALUATION

### CLIENT FEEDBACK | SATISFACTION SURVEY

Counselor: \_\_\_\_\_ Date: \_\_\_\_\_

#### Session Type:

\_\_\_\_\_ Career Counseling      \_\_\_\_\_ Career Planning      \_\_\_\_\_ Career Exploration  
\_\_\_\_\_ Career Testing      \_\_\_\_\_ Interview Prep      \_\_\_\_\_ Networking  
\_\_\_\_\_ Job Market      \_\_\_\_\_ Resume Writing      \_\_\_\_\_ Graduate School

**Please Rate: 1 Poor 2 Fair 3 Good 4 Excellent**

\_\_\_\_\_ Counselor used effective communication skills  
\_\_\_\_\_ Counselor listened carefully and understood my concerns  
\_\_\_\_\_ Counselor was personable, caring, empathetic, and compassionate  
\_\_\_\_\_ Counselor was knowledgeable about the subject matter and well prepared  
\_\_\_\_\_ Information and resources provided were relevant, helpful and adequately addressed my needs  
\_\_\_\_\_ Advice and explanations offered were clear and meaningful  
\_\_\_\_\_ Session increased my insight and understanding of the career planning process  
\_\_\_\_\_ Session made me feel more confident and empowered about my career readiness

**Please Rate: 1 Poor 2 Fair 3 Good 4 Excellent**

\_\_\_\_\_ Staff was helpful and courteous

\_\_\_\_\_ Setting was comfortable and sufficiently private

\_\_\_\_\_ I would refer a friend to the Career Development Center

\_\_\_\_\_ Counselor was knowledgeable about the subject matter and well prepared

\_\_\_\_\_ My overall experience was positive

**Additional Feedback | Written Comments:**

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